



Gabe Ortiz

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Profile

I create efficient, secure and fault-tolerant technology for the web. I've worked primarily for small, rapidly growing startups in TechOps teams of five or fewer. I have implemented Agile process management, have experience with tools like Pivotal Tracker and JIRA and know how to run a scrum that's over in fifteen minutes. More recently, I've been moving towards Kanban methodology which I find works better for operations teams. I understand modern configuration management tools like Puppet, Chef and Ansible and have a practical, lets-not-reinvent-the-wheel approach to systems engineering and architecture. I am a firm believer in open source and have a strong aversion to Not Invented Here syndrome. I believe in empowering people to do their best work and utilizing minimalist process methodologies to facilitate communication and promote positive accountability.

Experience

COFOUNDER, OPSFAB, SAN FRANCISCO, CA – 2014-PRESENT

OpsFab builds Dev/Ops solutions for small and growing companies. We use tools like Puppet, Chef, Capistrano and Sensu to build reliable, robust infrastructure based on best practices and our wealth of experience so you can focus on building your product rather than reinventing the wheel. In my capacity as co-founder I wore a lot of hats including recruiting, client relations, sales and some technical work, as well as directly managing external contractors.

LEAD DEV/OPS ENGINEER, MALWAREBYTES, SAN JOSE, CA – 2012-2014

I managed all production and development infrastructure for Malwarebytes: websites, CDNs, build systems (Jenkins), source control (Github Enterprise) as well as IT infrastructure (mail, samba, etc), responded to system outages participating in 24/7 on-call rotation and managed a small team implementing configuration management with Puppet and Foreman.

SENIOR SYSTEMS ADMINISTRATOR, BOKU, SAN FRANCISCO, CA – 2011-2012

In this role, I was responsible for the production infrastructure of BOKU's realtime mobile payment processing platform. We utilized configuration management- Puppet, specifically to maintain and scale our systems. I implemented Zabbix and PagerDuty for monitoring, helped build out a staging environment, refactored our Puppet configurations, migrated from CentOS 5.6 to 6.2, helped build out a new datacenter in the UK and implemented Citrix XenServer. I was also involved in creating process management for the operations group and was on-call for triage and documentation of monitoring alerts.

SYSTEMS MANAGEMENT ENGINEER, GLACIER TECHNOLOGIES, ALBUQUERQUE, NM – 2010-2011

Responsible for providing support on the Datacenter Initiative contract for the US Forest Service, I was an integration engineer for the capacity management team. In this role, I was responsible for project planning and data management for our internal datacenter management tool, which is written in Python and based on the Tornado framework.

DIRECTOR, QUELAB, ALBUQUERQUE, NM – 2009-2011

Quelab is a nonprofit hackerspace in Albuquerque, NM. I founded, did fundraising and marketing and managed day to day operations of the space, eventually recruiting a board of directors to replace me when I moved to the San Francisco Bay area.

SYSTEMS ADMINISTRATOR, TAU TECHNOLOGIES LLC, ALBUQUERQUE, NM – 2008-2010

I provided system-level support of Linux servers and desktop machines for Tau. I also maintained DNS, NFS, DHCP, database, authentication, version control, and backup servers. I designed, built and deployed a Debian-based diskless cluster for simulation of energy weapons systems.

Education

University of New Mexico – Linguistics, 2004

Skill set

Monitoring: Icinga, Zabbix, Nagios, Sensu

Configuration Management: Puppet, Chef, Ansible

Continuous Integration: Jenkins, Capistrano

Process Management: Pivotal Tracker, Kanban, JIRA, Confluence, Bamboo, Github Enterprise

References

References and recommendations can be found on my LinkedIn profile:

<https://www.linkedin.com/in/gabrielortiz>